

August 19, 1999

Brian:

When we last spoke, you asked that ComEd make a straight money adjustment on your account. You came up with an average of \$3600/month. Unfortunately, we cannot make THIS type of adjustment. Due to revenue (kilowatt-hours sales) and applicable taxes (state, fed etc), we make adjustments by recalculating the bill based on kilowatt-hours and demand usage.

This is how I would like to handle your account. I have attached a detailed transcript of your account covering the past two years. Most bills look very average, but there are some that could be adjusted downward. Please review this transcript by looking at the kilowatt-hours and demand rather than just looking at dollars. Remember our summer rates (4 billing periods) are higher than our non-summer rates.

The bills that I feel should be adjusted are for the following billing periods:

3-9-98 to 4-7-98 (
4-7-98 to 6-5-98
11-4-98 to 12-4-98 (4,200 110.00)
3-25-99 to 4-8-99
4-8-99 to 5-7-99

I will also waive late charges from 9-24-98 to the present. This amount totals \$5553.81.

A payment your company made on 3-17-98 in the amount of \$4666.67 was posted to your deposit account rather than your open bill balance account. Your total deposit to date is \$7000.00. In addition, we credited deposit interest money to your account on 4-20-99 in the amount of \$420.54. Once your account is paid in full and is in good standing, I'm sure we can work on getting a deposit refund.

I am putting through the necessary paperwork to have your recorder meter exchanged for a regular demand meter. I hope this will be ok with you.

Please call me to discuss this memo. I would really like to get this resolved since it has been festering for way too long.

Joanne McInerney
Customer Relations Department

Exh #1

National Distribution Account 15285-84006

All rebills are based on an average of 1433 kwhrs per day and a monthly demand of 110.0

From	To	Original kwh	Original kW	Original Amt	Rebilled kwh	Rebilled kW	Rebilled Amt	Difference
03/08/1998	04/07/1998	121,436	136.5	\$ 15,200.83 ✓	41,557	110	\$ 3,269.76	\$ (11,931.07)
04/07/1998	06/05/1998	119,130	126.7	\$ 24,338.50 ✓	84,547	110	\$ 6,748.19	\$ (17,590.37)
11/04/1998	12/04/1998	73,999	142.39	\$ 5,238.00	42,900	110	\$ 3,385.29	\$ (1,842.71)
03/25/1999	04/06/1999	65,771	268.57	\$ 4,276.54	20,062	110	\$ 1,586.59	\$ (2,689.95)
04/08/1999	05/07/1999	73,524	268.57	\$ 6,775.89	41,557	110	\$ 3,342.78	\$ (3,433.13)
								\$ (37,457.13)

Brian,

I had \$10,673.98 in late charges
Cancelled on 9-7-99.

Your new balance will be

\$ 56,852.21

<37,487.13> ← adjustment

19,365.08